

AEROTHAI eService User Guide

AEROTHAI eService is an online information and service platform tailored for both Airline and Non-Airline customers of AEROTHAI. The system primarily facilitates billing and collection processes, specifically for Air Navigation Services (ANS) Charges, and serves as a portal for submitting Maximum Take-Off Weight (MTOW) certificates. Additionally, it provides access to outstanding balances, invoices, credit notes, receipts, Class B share reallocations, shareholder application, and shareholder meeting management. The platform also delivers financial announcements and functions as an official communication channel for customer claims and feedback.

How to Access the System.

Users can log in via authentication by providing their username and password, according to the following steps:

1. Go to the URL: <https://www.aerothai.co.th/eservice>
2. Click on the 'Login' button.



3. Enter your username and password, then click the 'Log in' button to access the system.

